



LUBRICANTS

October 29, 2010

Subject: Brad Penn® Synthetic Blend Motor Oils upgraded to meet the new API Service Classification SN (Resource Conserving) and ILSAC GF-5.

We are pleased to announce that Brad Penn® Synthetic Blend Motor Oils will be upgraded to meet the new API Service Classification SN (Resource Conserving) and ILSAC GF-5 starting with orders shipped on or after November 4, 2010. The newly formulated Synthetic Blend Motor Oils will be available in bulk, quarts and drums.

Oils meeting the new ILSAC GF-5 specification provide improvements in fuel economy, emission system durability, turbocharger protection, and engine oil robustness. Additionally, ILSAC GF-5 oils are designed for improved emulsion retention and stability for E85 fuels. The new synthetic blend SN/GF-5 motor oils provide longer lubricant protection for extended drain intervals suggested by new car manufacturers. The low volatility ZDDP utilized in the SN/GF-5 product provides improved catalyst efficiency and prolonged catalyst life in emission systems as well as extended wear and oxidation protection. The synthetic blend product is recommended for new and older vehicles equipped with catalytic converters.

Even though there should not be any major compatibility issues with both SN/GF-5 and SM/GF-4 chemistries, we strongly suggest that you draw down the SM/GF-4 material in your storage tank as much as possible to limit the amount of comingled product. The GF-5 additive chemistry contains an emulsion stability component and it is important not to dilute the additive significantly. For additional information on the new API Service SN/GF-5 specification and specific product information, please refer to the enclosed material.

Please make the above listed changes on Page 1 of your June 14, 2010 Distributor Price Schedule and Order Form. The SN/GF-5 Synthetic Blend Motor Oil drum labels will be available through Reliance after November 4th, 2010. The SM/GF-4 Synthetic Blend Motor Oil drum labels will be available until November 30, 2010.

Place your full truckload order of the new SN/GF-5 Synthetic Blend Motor Oils today! If you have any questions regarding the change, do not hesitate to contact your Regional Sales Manager.

Sincerely,

A handwritten signature in black ink that reads "Richard E. Glady".

Richard E. Glady
Vice President Branded Lubricants
Sales and Marketing